



DR. JULIE CHAN

NATUROPATHIC DOCTOR
REGISTERED ACUPUNCTURIST

ADULT INTAKE FORM

Please complete the intake form as thoroughly as possible and return it to the clinic reception. Please be advised that some of the questions may be very detailed and that is intended so your Naturopathic Doctor can attend to your needs in the most holistic manner.

Contact Information

Last Name		First Name		DOB: ____/____/____ DD / MM / YYYY		Sex	Age
Address				City, Province		Postal Code	
Home Phone	Cell Phone	Work Phone	Email address:				
Emergency Contact		Emergency Number	Would you like to be on our mailing list to receive quarterly health newsletters and updates?			Y	N
Doctor's Name:		Doctor's Number	Doctor's Address:				
Are you under the care of other health practitioners? If yes, please list names and their specialty:							
How did you hear about our clinic?							
<input type="checkbox"/> Referred by your doctor <input type="checkbox"/> Referred by friend/family (Name) _____ <input type="checkbox"/> Internet <input type="checkbox"/> Other							

Health Concerns:

Chief Health Concerns (in order of importance)	Duration:	Past or Current Treatments
1		
2		
3		
4		

Medical History

How would you rate your current state of health: Excellent Good Fair Poor	
List any history of accidents, surgeries, drug/allergic reactions, hospitalizations, major illnesses, and complications in the past	When?
1.	
2.	
3.	
Please list all food, environmental, vaccine and drug allergies:	
How many times in one year do you have a cold, sinusitis, flu, sore throat or lung infection?	
How many times have you been treated with antibiotics in the last 5 years?	0-5 5 to 10 >10
What is your energy level (10 being the highest)	0 1 2 3 4 5 6 7 8 9 10
What is your stress level (10 being the highest)	0 1 2 3 4 5 6 7 8 9 10
What are your main sources of stress?	
How would you describe the emotional climate at home?	

How do you deal with your stress?
Is there any history of drug or substance abuse?
What is your main goal of seeing a Naturopathic Doctor

Medications and Supplements – Please list

Medications	Supplements and Vitamins
1.	1.
2.	2.
3.	3.

Family History

Please indicate if any immediate family members (parents, siblings, grandparents) have had or have the following conditions:

- | | | | | |
|---|---|--|---|-------------------------------------|
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Heart Disease | <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Autoimmune disease | <input type="checkbox"/> Depression |
| <input type="checkbox"/> High Cholesterol | <input type="checkbox"/> Stroke | <input type="checkbox"/> Cancer | <input type="checkbox"/> Alcohol/drug abuse | <input type="checkbox"/> Arthritis |
| <input type="checkbox"/> Seizures | <input type="checkbox"/> Kidney Disease | <input type="checkbox"/> Thyroid Dysfunction | <input type="checkbox"/> Schizophrenia | <input type="checkbox"/> Allergies |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Other Mental Illness | <input type="checkbox"/> Other: _____ | | |

Diet: Describe a typical diet for one day and amounts:

Breakfast:	Snacks:
Lunch:	Beverages:
Dinner:	Other:

How many times a week do you have these foods?

- | | | |
|------------------------------------|--|-----------------|
| ___ Fruit/Fruit juices | ___ Sugar, sweets (candy, cookies etc.) | ___ Herbal tea |
| ___ Vegetables | ___ Salty snack foods (eg. Chips) | ___ Coffee |
| ___ Luncheon meat/smoked meat | ___ Artificial sweeteners (Splenda etc.) | ___ Regular tea |
| ___ Wheat products (bread, pastas, | ___ Fast food (McDonald's etc.) | ___ Alcohol |
| ___ Bagels, pastries, cakes etc.) | ___ Dairy products (milk, cheese etc) | |

What kind of water do you primarily drink? Tap Well Bottled Filtered Distilled

Lifestyle

Do you exercise? <input type="checkbox"/> Never <input type="checkbox"/> < 1/wk <input type="checkbox"/> 1-3/wk <input type="checkbox"/> 3-5/wk <input type="checkbox"/> >5/wk
Do you smoke currently? <input type="checkbox"/> Yes <input type="checkbox"/> No Have you ever smoked in the past? <input type="checkbox"/> Yes <input type="checkbox"/> No
How many hours of sleep do you get? _____ Do you have difficulty staying asleep? <input type="checkbox"/> Yes <input type="checkbox"/> No
Do you have any difficulty falling asleep? <input type="checkbox"/> Yes <input type="checkbox"/> No Do you feel well-rested when you wake up? <input type="checkbox"/> Yes <input type="checkbox"/> No
What is your occupation?
What is your status? <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Single <input type="checkbox"/> Single parent <input type="checkbox"/> Common-law
Who lives with you at home? _____ Do you have children? <input type="checkbox"/> Yes <input type="checkbox"/> No How many? _____

On a scale of 0 - 10, how satisfied are you with the following areas of your life? (0 being not satisfied, and 10 being extremely satisfied)

- _____ Career _____ Family _____ Personal Growth _____ Health _____ Friends _____ Money
 _____ Love _____ Physical Environment _____ Fun/Recreation

Treating illness and maintaining health does not occur overnight. It requires commitment to making lifestyle changes and following treatment protocols. On a scale of 1-10, how would you describe your level of commitment at this time? (0=not committed, 10=fully committed)

0 1 2 3 4 5 6 7 8 9 10

What is your main goal seeing a Naturopathic Doctor? _____

REVIEW OF SYSTEMS

(Please check with a ✓ for current symptoms or put a "P" for past symptoms)

<u>NEUROLOGICAL</u>	<u>GASTRO-INTESTINAL TRACT</u>	<u>NOSE & SINUSES</u>	<u>EYES</u>
<input type="checkbox"/> Fatigue <input type="checkbox"/> Chills <input type="checkbox"/> Seizures <input type="checkbox"/> Dizziness <input type="checkbox"/> Fainting <input type="checkbox"/> Paralysis <input type="checkbox"/> Mood swings <input type="checkbox"/> Quick temper <input type="checkbox"/> Speech problems <input type="checkbox"/> Insomnia <input type="checkbox"/> Feeling stressed <input type="checkbox"/> Poor memory <input type="checkbox"/> Loss of balance <input type="checkbox"/> Headaches <input type="checkbox"/> Feeling anxious <input type="checkbox"/> Feeling nervous <input type="checkbox"/> Phobias <input type="checkbox"/> Neuralgia <input type="checkbox"/> Numbness/ tingling <input type="checkbox"/> Jerking <input type="checkbox"/> Tremors <input type="checkbox"/> Alcohol/drug use <input type="checkbox"/> Learning difficulties <input type="checkbox"/> Confusion <input type="checkbox"/> Dementia <input type="checkbox"/> Prolonged sadness/ grief <input type="checkbox"/> Depression <input type="checkbox"/> Irritability <input type="checkbox"/> Mental illness <input type="checkbox"/> Panic attacks <input type="checkbox"/> Hyperactivity <input type="checkbox"/> Poor focus <input type="checkbox"/> Aggression <input type="checkbox"/> Autism <input type="checkbox"/> Schizophrenia <input type="checkbox"/> Had Concussion <input type="checkbox"/> Poor Self Esteem <input type="checkbox"/> Other _____	<input type="checkbox"/> Poor appetite <input type="checkbox"/> Poor thirst <input type="checkbox"/> Bloating <input type="checkbox"/> Burping or gas <input type="checkbox"/> Heartburn <input type="checkbox"/> Ulcers <input type="checkbox"/> Bad breath <input type="checkbox"/> Abdominal pain <input type="checkbox"/> Constipation <input type="checkbox"/> Laxative Use <input type="checkbox"/> Difficult digestion <input type="checkbox"/> Diarrhea <input type="checkbox"/> Difficulty swallowing <input type="checkbox"/> Vomiting <input type="checkbox"/> Nausea <input type="checkbox"/> Incomplete bowel movements <input type="checkbox"/> Hard stools <input type="checkbox"/> Loose stools <input type="checkbox"/> Hemorrhoids <input type="checkbox"/> Mucus in stool <input type="checkbox"/> Green stool <input type="checkbox"/> Undigested food in stool <input type="checkbox"/> Black tarry stool <input type="checkbox"/> Blood in stool <input type="checkbox"/> Pale stool <input type="checkbox"/> Anal itching <input type="checkbox"/> Anal fissures <input type="checkbox"/> Rectal pain <input type="checkbox"/> Rectal bleeding <input type="checkbox"/> Liver disease <input type="checkbox"/> Gallbladder disease <input type="checkbox"/> Gall stones <input type="checkbox"/> Jaundice <input type="checkbox"/> Fatty Liver <input type="checkbox"/> Other _____	<input type="checkbox"/> Allergies <input type="checkbox"/> Itchy nose <input type="checkbox"/> Nasal discharge <input type="checkbox"/> Loss of smell <input type="checkbox"/> Postnasal drip <input type="checkbox"/> Nosebleeds <input type="checkbox"/> Sinus infections <input type="checkbox"/> Nasal congestion <input type="checkbox"/> Hoarseness <input type="checkbox"/> Sinus pain <input type="checkbox"/> Snoring <input type="checkbox"/> Sleep apnea <input type="checkbox"/> Other _____ <u>RESPIRATORY and IMMUNE SYSTEM</u> <input type="checkbox"/> Prone to getting sick <input type="checkbox"/> Colds <input type="checkbox"/> Sore throats <input type="checkbox"/> Ear infections <input type="checkbox"/> Swollen lymph nodes <input type="checkbox"/> Chest pain <input type="checkbox"/> Chronic cough <input type="checkbox"/> Phlegm <input type="checkbox"/> Wheezing <input type="checkbox"/> Bronchitis <input type="checkbox"/> Pneumonia <input type="checkbox"/> Tuberculosis <input type="checkbox"/> Asthma <input type="checkbox"/> Emphysema <input type="checkbox"/> Pleurisy <input type="checkbox"/> Coughing blood <input type="checkbox"/> Pain breathing <input type="checkbox"/> Smoking <input type="checkbox"/> Shortness of breath (SOB) <input type="checkbox"/> Chronic Fatigue Syndrome <input type="checkbox"/> Frequent antibiotic use <input type="checkbox"/> Chronic infections <input type="checkbox"/> Steroidal use <input type="checkbox"/> Other _____	<input type="checkbox"/> Impaired vision <input type="checkbox"/> Glasses/contacts <input type="checkbox"/> Colour blindness <input type="checkbox"/> Far-sighted <input type="checkbox"/> Near-sighted <input type="checkbox"/> Double vision <input type="checkbox"/> Blind spots <input type="checkbox"/> Difficulty seeing at night <input type="checkbox"/> Sensitivity to sun <input type="checkbox"/> Infections <input type="checkbox"/> Eye pain <input type="checkbox"/> Redness <input type="checkbox"/> Discharge <input type="checkbox"/> Dryness <input type="checkbox"/> Blurring <input type="checkbox"/> Excessive tearing <input type="checkbox"/> Spots/Floaters <input type="checkbox"/> Glaucoma <input type="checkbox"/> Cataracts <input type="checkbox"/> Styes or lumps <input type="checkbox"/> Eye strain <input type="checkbox"/> Eye fatigue <input type="checkbox"/> Other _____ <u>MOUTH AND THROAT</u> <input type="checkbox"/> Swollen/sore lips <input type="checkbox"/> Swollen/sore tongue <input type="checkbox"/> Swollen/sore gums <input type="checkbox"/> Bad breath <input type="checkbox"/> Mouth Sores/Cankers <input type="checkbox"/> Gum bleeding <input type="checkbox"/> Cold Sores <input type="checkbox"/> Dentures <input type="checkbox"/> Cavities <input type="checkbox"/> Mercury Fillings <input type="checkbox"/> Sensitive Teeth <input type="checkbox"/> Grinding teeth <input type="checkbox"/> Other _____



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<p><u>CARDIO-VASCULAR</u></p> <ul style="list-style-type: none"><input type="checkbox"/> High cholesterol<input type="checkbox"/> High blood pressure<input type="checkbox"/> Low blood pressure<input type="checkbox"/> Rapid heart rate<input type="checkbox"/> Slow heart rate<input type="checkbox"/> Arrhythmia<input type="checkbox"/> Palpitations<input type="checkbox"/> Murmurs<input type="checkbox"/> Angina<input type="checkbox"/> Chest pain<input type="checkbox"/> Poor circulation<input type="checkbox"/> Blood clots<input type="checkbox"/> Deep leg pain<input type="checkbox"/> Varicose veins<input type="checkbox"/> Heart valve problems<input type="checkbox"/> History of stroke<input type="checkbox"/> History of heart attack<input type="checkbox"/> Hardening of arteries<input type="checkbox"/> Rheumatic fever<input type="checkbox"/> Cold extremities<input type="checkbox"/> Swelling of limbs<input type="checkbox"/> Easy bruising<input type="checkbox"/> Other _____ <p><u>ENDOCRINE</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Hypothyroid<input type="checkbox"/> Hyperthyroid<input type="checkbox"/> Thyroid issue<input type="checkbox"/> Goiter<input type="checkbox"/> Excessive sweating<input type="checkbox"/> Heat intolerance<input type="checkbox"/> Cold intolerance<input type="checkbox"/> Excessive thirst<input type="checkbox"/> Excessive hunger<input type="checkbox"/> Diabetes I<input type="checkbox"/> Diabetes II<input type="checkbox"/> Hypoglycemia<input type="checkbox"/> Weight issues<input type="checkbox"/> Hormone therapy<input type="checkbox"/> Other _____	<p><u>MUSCLE AND JOINT</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Neck pain<input type="checkbox"/> Back pain<input type="checkbox"/> Joint pain<input type="checkbox"/> Joint swelling<input type="checkbox"/> Joint stiffness<input type="checkbox"/> Muscle weakness<input type="checkbox"/> Muscle pain<input type="checkbox"/> Shoulder pain<input type="checkbox"/> Knee pain<input type="checkbox"/> Foot/ankle pain<input type="checkbox"/> Hip pain<input type="checkbox"/> Elbow Pain<input type="checkbox"/> Hand/wrist pain<input type="checkbox"/> Sacral Pain<input type="checkbox"/> Herniated Disc<input type="checkbox"/> Arthritis<input type="checkbox"/> Curvature of the spine<input type="checkbox"/> Sciatica<input type="checkbox"/> Fractures<input type="checkbox"/> Osteoporosis<input type="checkbox"/> Loss of height<input type="checkbox"/> Bursitis<input type="checkbox"/> Fibromyalgia<input type="checkbox"/> Other _____ <p><u>SKIN AND HAIR</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Eczema<input type="checkbox"/> Hives<input type="checkbox"/> Rash<input type="checkbox"/> Acne<input type="checkbox"/> Lumps/Bumps<input type="checkbox"/> Colour Change<input type="checkbox"/> Scarring<input type="checkbox"/> Dry skin<input type="checkbox"/> Itching<input type="checkbox"/> Skin cancer<input type="checkbox"/> Nail changes<input type="checkbox"/> Warts<input type="checkbox"/> Herpes<input type="checkbox"/> Change in moles<input type="checkbox"/> Psoriasis<input type="checkbox"/> Strong body odour<input type="checkbox"/> Easy perspiration<input type="checkbox"/> Dandruff<input type="checkbox"/> Hair Loss<input type="checkbox"/> Other _____	<p><u>EARS</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Ringing in ears<input type="checkbox"/> Trouble hearing<input type="checkbox"/> Ear discharge<input type="checkbox"/> Ear pain<input type="checkbox"/> Tubes in ears<input type="checkbox"/> Ear infections<input type="checkbox"/> Wax build-up<input type="checkbox"/> Itching<input type="checkbox"/> Other _____ <p><u>GENITO-URINARY TRACT</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Blood in urine<input type="checkbox"/> Incontinence<input type="checkbox"/> Kidney / urinary Infections<input type="checkbox"/> Urgency<input type="checkbox"/> Frequent urination<input type="checkbox"/> Night urination<input type="checkbox"/> Bad odour urine<input type="checkbox"/> Painful urination<input type="checkbox"/> Flank pain<input type="checkbox"/> Bedwetting<input type="checkbox"/> Kidney stones<input type="checkbox"/> Other _____ <p><u>MALE REPRODUCTIVE</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Hernia<input type="checkbox"/> Low libido<input type="checkbox"/> Prostate problems<input type="checkbox"/> Sores or lumps<input type="checkbox"/> STDs<input type="checkbox"/> Sexually active<input type="checkbox"/> Testicular pain<input type="checkbox"/> Testicular masses<input type="checkbox"/> Erectile dysfunction<input type="checkbox"/> Herpes<input type="checkbox"/> Premature ejaculation<input type="checkbox"/> Undescended testicles<input type="checkbox"/> Low sperm<input type="checkbox"/> Discharges<input type="checkbox"/> Other _____	<p><u>FEMALE REPRODUCTIVE</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Heavy menses<input type="checkbox"/> Light menses<input type="checkbox"/> Clots<input type="checkbox"/> Painful periods<input type="checkbox"/> Irregular periods<input type="checkbox"/> Vaginal discharge<input type="checkbox"/> Abnormal PAP<input type="checkbox"/> Bleeding between periods<input type="checkbox"/> Vaginal itching<input type="checkbox"/> Vaginal sores<input type="checkbox"/> Use of tampons<input type="checkbox"/> Odour to discharge<input type="checkbox"/> Painful intercourse<input type="checkbox"/> Low libido<input type="checkbox"/> Yeast infections<input type="checkbox"/> Endometriosis<input type="checkbox"/> Uterine fibroids<input type="checkbox"/> Hysterectomy<input type="checkbox"/> Ovarian cysts<input type="checkbox"/> Sexually active<input type="checkbox"/> Menopausal<input type="checkbox"/> Hotflashes<input type="checkbox"/> Difficulty conceiving<input type="checkbox"/> Infertility<input type="checkbox"/> Diagnosed with STD<input type="checkbox"/> History of ovarian, uterine or cervical cancer<input type="checkbox"/> Other _____ <p><u>BREAST HEALTH</u></p> <ul style="list-style-type: none"><input type="checkbox"/> Sore breasts<input type="checkbox"/> Lumps<input type="checkbox"/> Breast Pain<input type="checkbox"/> Nipple discharge<input type="checkbox"/> Fibrocystic breasts<input type="checkbox"/> Skin puckering<input type="checkbox"/> History of breast cancer<input type="checkbox"/> Other _____ <p><u>ADDITIONAL CONCERNS:</u></p> <p>_____</p> <p>_____</p>
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Informed Consent to Naturopathic Therapies

This is to acknowledge that I have been informed and I understand that:

1. Any treatment or advice provided to me as a patient of Dr. Julie Sook-Man Chan, Naturopathic Doctor and Registered Acupuncturist, is not mutually exclusive from any treatment or advice that I may now be receiving or may in the future receive from another health care provider. I am at liberty to seek or continue medical care from a physician or surgeon or other health care provider qualified to practice in Ontario;
2. I have not been recommended to refrain from seeking or following the advice of another licensed health care provider
3. No employee, agent, or anyone else under the direction of Naturopathic Doctor and Registered Acupuncturist, Dr. Julie Sook-Man Chan is suggesting or recommending to me to refrain from seeking or following the advice of another health care provider.
4. The treatment and therapies rendered or recommended by Naturopathic Doctor and Registered Acupuncturist, Dr. Julie Sook-Man Chan may be different than those usually offered by a medical doctor or other health care provider.
5. There are some risks, however rare, to Naturopathic Medicine. These include but are not limited to:
 - aggravation of pre-existing symptoms,
 - reaction to supplements or herbs,
 - bruising from an acupuncture needle
6. Naturopathic Doctors use a variety of therapeutic approaches, either alone, or in combination. These include Traditional Chinese Medicine and Acupuncture, Nutritional and lifestyle counseling, nutritional supplementation, Botanical Medicine, Homeopathic Medicine, Vitamin Injections, Intravenous and Parenteral Therapy.

Service Fee List

Service	Fee as of August 1, 2016
Initial Consultation (120 minutes)	\$225.00
Initial Consultation (90 minutes)	\$195.00
Follow-up Visits (60 minutes)	\$145.00
Follow-up Visits (45 minutes)	\$115.00
Follow-up Visits (30 minutes)	\$80.00
Email or Telephone Consultation	Same as visits
Acupuncture (Acupuncture or Naturopathic visit)	\$70.00
B12 Injections	\$20.00 + HST
Nebulized Glutathione	\$35.00 + glutathione
Intravenous (IV) Drip	\$80.00 + nutrients
Intravenous (IV) Push	\$45.00 + nutrients

I do hereby voluntarily give my informed consent for the recommended therapeutic procedures/treatments as and for any future modifications of the procedures/treatments. I also understand that I may change the status of my voluntary consent at any time. I intend this consent to apply to all my present and future naturopathic care. State here any exceptions:

I further acknowledge and confirm that I have been informed of and understand the financial costs, expected benefits, potential risks and side effects, the likely consequences of not having/following.

I, the undersigned understand that I will be made aware of any additional costs for other procedures/tests. Payment of all services rendered is due at the time of service to Naturopathic Doctor and Registered Acupuncturist, Dr. Julie Sook-Man Chan B.Sc., ND, R.Ac.

Please note that there is a 48 hour cancellation policy. If 48 hour notice is not given, a full visit fee will be charged. I acknowledge that I may purchase products/supplements prescribed from an ND or any health food store.

**I understand that emails are allowed for booking, changing and rescheduling appointments. They are allowed if there are urgent, brief questions. However, if there are new concerns and/or information or you need a new recommendation, this must be done as a follow-up visit. A regular 30 minute follow-up fee will be charged for every 30 minutes required for reviewing and/or responding to ongoing email inquiries.

PRINT NAME

SIGNATURE

DATE



DR. JULIE CHAN
NATUROPATHIC DOCTOR
REGISTERED ACUPUNCTURIST

Informed Consent to Acupuncture Treatments

I have discussed with my Acupuncturist, Dr. Julie Sook-Man Chan, R.Ac. Reg. #569, the specifics of my assessment or treatment and understand the nature, risks and reasons for this procedure. I voluntarily consent to Acupuncture and understand that I may withdraw my consent and halt my participation at any time.

1. I understand that some of the techniques used under the scope of Acupuncture include the use of sterile, single-use needles to penetrate the skin. Additional treatment methods can include, but are not limited to: acupuncture, acupressure, electrical stimulation of needles, cupping or moxibustion. Before any of these procedures are performed, my practitioner will discuss my treatment options and only proceed if my consent is given.
2. My practitioner has informed me of the risks and symptoms of treatments, which can include, but are not limited to slight pain, light headaches or nausea, soreness, bruising, bleeding, or discolouration of the skin and the possibility of other unforeseen risks. I freely accept the risks involved with my procedure.
3. I will inform my practitioner if I currently have or develop any major health issues, if I suffer from any type of bleeding disorder or if I use a pacemaker.
4. I understand that I must let my practitioner know if I am carrying, or believe to have any infectious diseases including but not limited to HIV, TB and Hepatitis. In some cases where cross infection is high, my practitioner may withhold treatment.
5. I understand there are not guarantees for the results of my treatments. Traditional Chinese Medicine does not often provide and instant cure. The length of my treatment depends on the severity of my condition. In some cases, my symptoms may temporarily worsen before they begin to improve.
6. I understand that the fees charged for my treatment are not covered under OHIP and must be covered in full by myself or through third party insurance. I am responsible for the full and prompt payment after services have been rendered.
7. I have discussed the content of this form with my practitioner. I acknowledge that I have asked any questions I may have and received answers I understand. By signing this form, I give my informed consent for Traditional Chinese Medicine treatments.

N.B. Female Patients:

I fully understand that in the case of pregnancy, a risk of causing fetal distress with acupuncture treatment(s) is possible. I hereby state that I am not pregnant nor is there any possibility that I may be pregnant

PATIENT NAME

SIGNATURE

DATE



DR. JULIE CHAN
NATUROPATHIC DOCTOR
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Patient Consent for Collection, Use and Disclosure of Personal Information

The privacy of your personal information is important to us at Liberty Wellness. We understand the importance of protecting your personal information and are committed to using and disclosing your personal information responsibly. In this clinic, Dr. Julie Sook-Man Chan, ND, R.Ac acts as the Health Information Custodian, and hence the Privacy Information Officer.

Our privacy policy outlines what our Clinic is doing to ensure that:

- Only necessary information is collected about you which includes your contact information, personal or family medical history
- We have your information only with your consent;
- Storage, retention and destruction of your personal information complies with existing privacy legislation and privacy protection protocols given by our regulatory body, the College of Naturopaths of Ontario and the College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario. In cases of emergencies or life threatening situations, medical or support staff workers may have to collect this information from family members or other listed contacts without your prior written consent. How our clinic collects, uses and discloses patients' personal information for the following purposes:
 - To assess your health concerns and provide you with health care
 - To advise you of treatment options
 - To establish and maintain contact with you
 - To send you newsletters and other information mailings
 - To remind you of upcoming appointments
 - To communicate with your other health care providers
 - To allow us to efficiently follow-up for treatment, care and billing
 - To complete claims for insurance purposes
 - To fulfill any obligations mandated by law
 - To comply with legal and regulatory requirements of our regulatory body, the CONO and CTCMPAO
 - To invoice goods and services and process payments by credit card
 - To allow potential purchasers, practice brokers or advisors to conduct an audit in preparation for a practice sale
 - To insurance companies if they request further information for rendered service
 - To prevent or assist patients in cases of emergencies or threat to their health and safety

By signing the consent you have agreed that you have given your informed consent to the collection, use and/or disclosure of your personal information as outlined above. I understand that I can access my personal health information except as outlined above. I understand that I can withdraw my consent at any time, but it may directly affect the services I can receive. My personal information can still be used/disclosed if mandated by law.

PRINT NAME

SIGNATURE

DATE